

Gold Star Certified

Illinois Drycleaner

Star Recognition Program

Highest Level of Environmental
Achievement



NORCO
Cleaners
INC.

JOHN SPOMAR JR. CED, D.B.A.
PRESIDENT

CERTIFIED ENVIRONMENTAL DRY CLEANER
DOCTOR OF BUSINESS ADMINISTRATION

OFFICE, HOTEL, INSTITUTIONAL HEALTH CARE SERVICE
MEMBER INTERNATIONAL FABRICARE INSTITUTE

1320 E. DOLTON AVE.
DOLTON, IL 60419-1393

PHONE: 1-708-841-6220
FAX: 1-708-841-6222

***National
Environmental
Achievement Track
Application Form***

NORCO CLEANERS, INC.
1320 EAST DOLTON AVE

DOLTON, ILLINOIS 60419

Give us information about your contact person for the
National Environmental Achievement Track Program.

Name John Spomar Jr. D.B.A.
Title President
Phone 708.841.6220
Fax 708.841.6222
E-mail SPOMAR1@aol.com

Why do we need this information?

EPA needs background information on your facility to
evaluate your application.

What do you need to do?

- ✍ Provide background information on your facility.
- ✍ Identify your environmental requirements.

- 1 What do you do or make at your facility? Drycleaning, Wetcleaning &
Laundering
- 2 List the Standard Industrial Classification (SIC) code(s) or North American Industrial
Classification System (NAICS) codes that you use to classify business at your facility.
SIC 7216
- 3 Does your company meet the Small Business Administration definition of a small
business for your sector? Yes
- 4 How many employees (full-time equivalents) currently work at your facility? 15 Fewer
than 50

5 Does your facility have an EPA ID number(s)? If yes, list in the right-hand column.

Yes ILDO25311754

State#0310695024

6 Identify the environmental requirements that apply to your facility. Use the Environmental Requirements Checklist, at the back of the instructions, as a reference. List your requirements to the right **or** enclose a completed Checklist with your application.

xxxxxx

7 Check the appropriate box in the right-hand column I've enclosed the Checklist with my application. xxxx yes

8 Optional: Is there anything else you would like to tell us about your facility?

ILLINOIS GOLD STAR DRYCLEANER in the Illinois Drycleaner Star Recognition Program (application example attached)

Three Certified Environmental Drycleaners on staff, exam provided by the International Fabricare Institute (sample enclosed)

Why do we need this information?

Facilities must have an operating Environmental Management System (EMS) that meets certain requirements.

What do you need to do?

- ☒ Confirm that your EMS meets the Achievement Track requirements.
- ☒ Tell us if you have completed a self-assessment or have had a third-party assessment of your EMS.

1 Check **yes** if your EMS meets the requirements for each element below as defined in the instructions.

a. Environmental policy x Yes

b. Planning x Yes

c. Implementation and operation x Yes

d. Checking and corrective action x Yes

e. Management review x Yes

2 Have you completed at least one EMS cycle (plan-do-check-act)? x Yes

3 Did this cycle include both an EMS and a compliance audit? x Yes

4 Have you completed an objective self-assessment or third-party assessment of your EMS? If yes, what method of EMS assessment did you use? Yes Self-assessment
Other S&ECC

x Third-party assessment YES S&ECC ISO 14001 Certification Self

Certified

See attached memo's

Why do we need this information?

Facilities must show that they are committed to improving their environmental performance. This means that you can describe past achievements and will make future commitments.

What do you need to do?

Refer to the Environmental Performance Table in the instructions to answer questions 1 and 2.

1 Describe your past achievements for at least two environmental aspects. If you need more space than is provided, attach copies of this page.

Note to small facilities: If you qualify as a small facility as defined in the instructions, you are required to report past achievement for at least one environmental aspect.

First aspect you've selected

What aspect have you selected? AIR EMISSIONS

What was the previous level (2 years ago)? Hydrocarbon drycleaning solvent material consumption was 2825 gallons use in 1998.

What is the current level? Solvent consumed in 1999 was 2005 gallons

- i. How is the current level an improvement over the previous level?
Reduction of solvent used resulted in less VOC emissions..
- ii. How did you achieve this improvement?
Using alternative process- wet cleaning

Second aspect you've selected

What aspect have you selected? Waste

What was the previous level (2 years ago)? Non special waste was 84 filter cartridges disposed per year in 1998. 1997 was 126 disposed cartridges.

What is the current level? Year 1999 was 42 cartridges disposed.

- i. How is the current level an improvement over the previous level?
Currently we have disposed of 21 cartridges in calendar year 2000
- ii. How did you achieve this improvement?
Pre-filter system collects waste of 1 and 25 microns respectively before the disposable filter cartridges in a cloth filter bag. The bag is extract dried, hung and the completely dry non-special waste is put into the solid waste container using a special non-special waste certificate in our Petroleum Environmental Management Program specifically designed for hydrocarbon drycleaners and legislation.

4. Select at least four environmental aspects (no more than two from any one category) from the Environmental Performance Table in the instructions and then tell us about your future commitments. If you need more space than is provided, attach copies of this section.

Note to small facilities: If you are a small facility, you are required to make commitments for at least two environmental aspects in two different categories.

First aspect you've selected

- a. What is the aspect? WASTE
- b. Is this aspect identified as significant in your EMS? Yes
- c. What is the current level? 1999 LEVEL was 42 cartridges spent. Currently we have used 21 as of 8/22/2000.
You may choose to state this as an absolute value or in terms of units of production or output. Option B: In terms of units of production or output Production figures included in appendix.
- d. What is the improvement you are committing to over the next three years?
Cut non-special waste to 21 cartridges per year by increased monitoring of pre-filter and alternative processes.
You may choose to state this as an absolute value or in terms of units of production or output. Option B: In terms of units of production or output. Production figures included in appendix
- e. How will you achieve this improvement?
Constant monitoring of solvent flow and changing pre-filter more often and using alternative processes more environmentally friendly.

Second aspect you've selected

- a. What is the aspect? MATERIAL
- b. Is this aspect identified as significant in your EMS? Yes
- c. What is the current level? Solvent consumed annually 1999 was 2005 gallons
You may choose to state this as an absolute value or in terms of units of production or output. Option B: In terms of units of production or output Volume and poundage will determine units.
- d. What is the improvement you are committing to over the next three years?
Reduce loss of solvent in pre-filter bags. We can save 2 liters of solvent daily.
You may choose to state this as an absolute value or in terms of units of production or output. Option A: Absolute value Regardless of volume the 4 bags are changed daily. 1 liter saved per two bags and we have 4 bags daily with a savings of 2 liters per day.
Another pre-filter is changed twice a month with an additional 2 liters saved per month.
- e. How will you achieve this improvement? We can save 2 liters per day by extracting the four daily spent pre-filter bags. The solvent saved is then placed back into the system.

Minimal savings of 2 liters per day @ 6 days per week = 12 liters per week
Additional pre-filter 2 liters per month @ 12 months = 24 liters annually
Resulting in 636 liters of solvent saved annually.
Three years resulting in 1908 liters saved

Third aspect you've selected

- a. What is the aspect? WASTE

- b. Is this aspect identified as significant in your EMS? Yes
- c. What is the current level? Sixteen 32 pound rolls poly per month,
You may choose to state this as an absolute value or in terms of units of production or output. Option B: In terms of units of production or output Assuming constant level of production
- d. What is the improvement you are committing to over the next three years?
Reduce consumption of poly wrap for cleaning orders.
You may choose to state this as an absolute value or in terms of units of production or output. Option B: In terms of units of production or output Constant volume level we can save 2 rolls of poly packaging per month or 64 pounds of waste sent out into the market place; or 768 lbs. annually saved.
- e. How will you achieve this improvement? Bulk packaging and no packaging for commercial accounts delivered inside the buildings or under ground levels; where the weather does not have an adverse affect on the textiles being delivered.

Fourth aspect you've selected

- a. What is the aspect? ENERGY
- b. Is this aspect identified as significant in your EMS? Yes
- c. What is the current level? .0435914 therms per pound or 22.94 lbs per therm
You may choose to state this as an absolute value or in terms of units of production or output. Option B: In terms of units of production or output
- d. What is the improvement you are committing to over the next three years? REDUCE ENERGY CONSUMPTION IS PEAK HOURS OF PRODUCTION
You may choose to state this as an absolute value or in terms of units of production or output. Option B: In terms of units of production or output
(Quantity/Units) (Quantity/Units)
- GOAL IS .038947 Therms per pound or 25.68 lbs per therm
- e. How will you achieve this improvement?
PURCHASE AND INSTALL ENERGY EFFICIENT EQUIPMENT SUCH AS HOT WATER HEATERS, LAUNDRY DRYERS, MORE EFFICIENT MOTORS TO OPERATE THE EQUIPMENT.
Reduce steam production for building heat by using space heaters.

Why do we need this information?

Facilities must demonstrate their commitment to public outreach and performance reporting. You should have appropriate mechanisms in place to identify community concerns, to communicate with the public, and to provide information on your environmental performance.

What do you need to do?

Describe your approach to public outreach. Marketing program developed by the Illinois Drycleaner Star Recognition Program and the Illinois State Fabricare Association.

Newspaper, bill boards, press releases. bench signs, truck signs, web site. logo on caped hangers, printed hangers.

List three references who are familiar with your facility.

1 Henry & Jan Parker of Safety & Environmental Compliance Consultants, Inc. 1003 E. 173rd St. South Holland, Illinois 60473 1.800.9000196 e-mail HWDP@aol.com

2 Kenneth Sink of Fair Elms Cleaners, 10755 S Ewing Chicago, Illinois 60617 1.773.978.0021

3. Bob Soni of Northern Environmental Tech. 3211 Arnold Lane, Northbrook, Illinois

Changes
John
Spomay
11/16/2000

1 How do you identify and respond to community concerns? Small community interaction. The State Senator of our area , Mayor and State Representative are our customers. We converse often. Also we are members of the Dolton Chamber of Commerce. Members of the South Suburban Fabricare Association, Illinois State Fabricare Association, International Fabricare Association, and the Neighborhood Cleaners Association. Quarterly meetings with Citizens for a Better Environment, Center for Neighborhood Technology, Illinois EPA- air, water, ground.

2 How do you inform community members of important matters that affect them? Caring for Creation monthly news letter column in church bulletin with enviromental stewardship tips. Inform Illinois Drycleaners about all regulations pertaining to them in the Illinois Drycleaner Star Recognition Program quarterly news letter. Current regulations and any new regulations are forwarded to the mayors office of Dolton and the Dolton Chamber of Commerce.

3 How will you make the Achievement Track Annual Performance Report available to the public?Counter flyers, news releases, open house & addendum to marketing program & coupons. Promote our certification on our 30 foot high changeable letter sign near the street and prompt others in the Star Program to apply to the performance track. Direct mail, truck signs.

4 Are there any ongoing citizen suits against your facility? No

5 List references below

	Organization	Name	Phone
<i>number</i>			
<i>Representative of a Community/</i>	<i>Citizen Group</i>		
	Citizens for a Better Environment,	Joanna Holcher	
	312.939.1530 e-mail cbejh@igc.org		
	Center for Neighborhood Tech.,	Anthony Star	
773.278.4800			
<i>State/Local Regulator</i>	<i>William Shaw, State Senator,</i>	<i>773.785.3200</i>	
	<i>Bert Herzog, Dolton Planning</i>	<i>708.849.4000</i>	
<i>Other community/local reference</i>		<i>Dixon Nwaji, Ill. EPA</i>	
217.782.2113			
	<i>Jim Janssen Ill.EPA e-mail</i>	<i>epa8616@epa.state.il.us</i>	
	<i>Kevin Green Ill.EPA e-mail</i>	<i>epa8603@epa.state.il.us</i>	
	<i>Hank Naour Ill. EPA e-mail</i>	<i>epa2211@epa.state.il.us</i>	
	<i>Dan Kraybill Ill. Dept of Natural Resources</i>		
	<i>e-mail</i>	<i>dankray@wmrc.hazard.uiuc.edu</i>	
	<i>Sue Krats, Illinois State Fabricare Association</i>		
800.462.ISFA			

6. Current Proaction activities by John Spomar Jr.

Board of Directors Illinois State Fabricare Association

Chairman of the Illinois Drycleaner Star Recognition Program (environmental management program for Illinois drycleaners)

Chairman of the Illinois Petroleum Drycleaner Taskforce

Caring for Creation Coordinator for the Reformed Church of America, Illinia Classis

Member of STAND Shut This Airport Nightmare Down. Chicago Third Airport in Peotone, Ill.

Member of the Envangelical Environmental Network

On behalf of
[my facility],

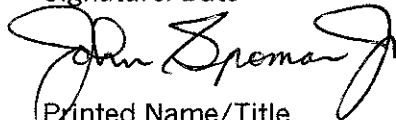
I certify that

- I have read and agree to the terms and conditions, as specified in the *National Environmental Achievement Track Program Description* and in the *Application Instructions*;
- I have personally examined and am familiar with the information contained in this Application (including, if attached, the Environmental Requirements Checklist). The information contained in this Application is, to the best of my knowledge and based on reasonable inquiry, true, accurate, and complete, and I have no reason to believe the facility would not meet all program requirements;
- My facility has an environmental management system (EMS), as defined in the Achievement Track EMS requirements, including systems to maintain compliance with all applicable federal, state, tribal, and local environmental requirements, in place at the facility, and the EMS will be maintained for the duration of the facility's participation in the program;
- My facility has conducted an objective assessment of its compliance with all applicable federal, state, tribal, and local environmental requirements, and the facility has corrected all identified instances of potential or actual noncompliance;
- Based on the foregoing compliance assessment and subsequent corrective actions (if any were necessary), my facility is, to the best of my knowledge and based on reasonable inquiry, currently in compliance with applicable federal, state, tribal, and local environmental requirements.

I agree that EPA's decision whether to accept participants into or remove them from the National Environmental Achievement Track is wholly discretionary, and I waive any right that may exist under any law to challenge EPA's acceptance or removal decision.

I am the senior facility manager and fully authorized to execute this statement on behalf of the corporation or other legal entity whose facility is applying to this program.

Signature/Date



9/3/2000

Printed Name/Title

Facility Name

Facility Street Address

Facility ID Numbers

John Spomar Jr. President

Norco Cleaners, Inc.

1320 E. Dolton Ave, Dolton, Illinois 60419

FEIN: 36 2475858

ILD025311754

STATE#0310695024

National Environmental Achievement Track

Environmental Requirements Checklist

The following Checklist is provided to assist facilities in answering Section A, "Tell us about your facility," Question 6. The Checklist is given to help facilities identify the major federal, state, tribal, and local environmental requirements applicable at their facilities. The Checklist is not intended to be an exhaustive list of all environmental requirements that may be applicable at an individual facility.

If you use this Checklist and choose to submit it with your application, fill in your facility information below and enclose the completed Checklist with your application (see instructions).

Facility Name Norco Cleaners, Inc.
Facility Location: 1320 East Dolton Ave.
Facility ID Number(s): (*attach additional sheets if necessary*) facility ID numbers
ILD025311754 FEIN 36-2475858

Air Pollution Regulations

Check All That Apply

1. National Emission Standards for Hazardous Air Pollutants (40 CFR 61)
- ② ✓ Permits and Registration of Air Pollution Sources
3. General Emission Standards, Prohibitions and Restrictions
4. Control of Incinerators
5. Process Industry Emission Standards
6. Control of Fuel Burning Equipment
- ⑦ ✓ Control of VOCs
- ⑧ ✓ Sampling, Testing and Reporting
9. Visible Emissions Standards
10. Control of Fugitive Dust
11. Toxic Air Pollutants Control
12. Vehicle Emissions Inspections and Testing

Other Federal, State, Tribal or Local Air Pollution Regulations Not Listed

Above (identify)

13. VOC - NON - ATTAINMENT AREA
- 14.

Hazardous Waste Management Regulations

1. ✓ Identification and Listing of Hazardous Waste (40 CFR 261)
 - ✓ - Characteristic Waste
 - ✓ - Listed Waste
2. ✓ Standards Applicable to Generators of Hazardous Waste (40 CFR 262)
 - ✓ - Manifesting
 - ✓ - Pre-transport requirements
 - ✓ - Record keeping/reporting
3. Standards Applicable to Transporters of Hazardous Waste (40 CFR 263)
 - Transfer facility requirements

- Manifest system and record-keeping
- Hazardous waste discharges
- 4. Standards for Owners and Operators of TSD Facilities (40 CFR 264)
 - General facility standards
 - Preparedness and prevention
 - Contingency plan and emergency procedures
 - Manifest system, Record keeping and reporting
 - Groundwater protection
 - Financial requirements
 - Use and management of containers
 - Tanks
 - Waste piles
 - Land treatment
 - Incinerators
- 5. Interim Status Standards for TSD Owners and Operators (40 CFR 265)
- 6. Interim Standards for Owners and Operators of New Hazardous Waste Land Disposal Facilities (40 CFR 267)
- 7. Administered Permit Program (Part B) (40 CFR 270)

Other Federal, State, Tribal or Local Hazardous Waste Management

Regulations Not Listed Above (identify)

- 8.
- 9.

Hazardous Materials Management

1. ✓ Control of Pollution by Oil and Hazardous Substances (33 CFR 153)
2. ✓ Designation of Reportable Quantities and Notification of Hazardous Materials Spill (40 CFR 302)
3. ✓ Hazardous Materials Transportation Regulations (49 CFR 172-173)
4. ✓ Worker Right-to-Know Regulations (29 CFR 1910.1200)
5. ✓ Community Right-to-Know Regulations (40 CFR 350-372)

Other Federal, State, Tribal or Local Hazardous Materials Management

Regulations Not Listed Above (identify)

- 6.
- 7.

Solid Waste Management

1. Criteria for Classification of Solid Waste Disposal Facilities and Practices (40 CFR 257)
2. Permit Requirements for Solid Waste Disposal Facilities
3. Installation of Systems of Refuse Disposal
4. Solid Waste Storage and Removal Requirements
5. Disposal Requirements for Special Wastes

Other Federal, State, Tribal or Local Solid Waste Management Regulations

Not Listed Above (identify)

- 6.
- 7.

Water Pollution Control Requirements

1. ✓ Oil Spill Prevention Control and Countermeasures (SPCC) (40 CFR 112)
2. ✓ Designation of Hazardous Substances (40 CFR 116)

3. Determination of Reportable Quantities for Hazardous Substances (40 CFR 117)
4. NPDES Permit Requirements (40 CFR 122)
5. Toxic Pollutant Effluent Standards (40 CFR 129)
6. General Pretreatment Regulations for Existing and New Sources (40 CFR 403)
7. Organic Chemicals Manufacturing Point Source Effluent Guidelines and Standards (40 CFR 414)
8. Inorganic Chemicals Manufacturing Point Source Effluent Guidelines and Standards (40 CFR 415)
9. Plastics and Synthetics Point Source Effluent Guidelines and Standards (40 CFR 416)
10. Water Quality Standards
11. Effluent Limitations for Direct Dischargers
12. Permit Monitoring/Reporting Requirements
13. Classifications and Certifications of Operators and Superintendents of Industrial Wastewater Plants
14. Collection, Handling, Processing of Sewage Sludge
15. Oil Discharge Containment, Control and Cleanup
16. Standards Applicable to Indirect Discharges (Pretreatment)

Other Federal, State, Tribal or Local Water Pollution Control Regulations Not Listed Above (identify)

- 17.
- 18.

Drinking Water Regulations

1. Underground Injection and Control Regulations, Criteria and Standards (40 CFR 144, 146)
2. National Primary Drinking Water Standards (40 CFR 141)
3. Community Water Systems, Monitoring and Reporting Requirements (40 CFR 141)
4. Permit Requirements for Appropriation/Use of Water from Surface or Subsurface Sources
5. Underground Injection Control Requirements
6. Monitoring, Reporting and Record keeping Requirements for Community Water Systems

Other Federal, State, Tribal or Local Drinking Water Regulations Not Listed Above(identify)

- 7.
- 8.

Toxic Substances

1. Manufacture and Import of Chemicals, Record keeping and Reporting Requirements (40 CFR 704)
2. Import and Export of Chemicals (40 CFR 707)
3. Chemical Substances Inventory Reporting Requirements (40 CFR 710)
4. Chemical Information Rules (40 CFR 712)
5. Health and Safety Data Reporting (40 CFR 716)
6. Pre-Manufacture Notifications (40 CFR 720)

7. PCB Distribution Use, Storage and Disposal (40 CFR 761)
8. Regulations on Use of Fully Halogenated Chlorofluoroalkanes (40 CFR 762)
9. Storage and Disposal of Waste Material Containing TCDD (40 CFR 775)

Other Federal, State, Tribal or Local Toxic Substances Regulations Not Listed Above (identify)

- 10.
- 11.

Pesticide Regulations

1. FIFRA Pesticide Use Classification (40 CFR 162)
2. Procedures for Disposal and Storage of Pesticides and Containers (40 CFR 165)
3. Certification of Pesticide Applications (40 CFR 171)
4. Pesticide Licensing Requirements
5. Labeling of Pesticides
6. Pesticide Sales, Permits, Records, Application and Disposal Requirements
7. Disposal of Pesticide Containers
8. Restricted Use and Prohibited Pesticides

Other Federal, State, Tribal or Local Pesticides Regulations Not Listed Above (identify)

- 9.
- 10.

Environmental Clean-Up, Restoration, Corrective Action

1. Comprehensive Environmental Response, Compensation and Liability Act (Superfund) (identify)

2. RCRA Corrective Action (identify)

Other Federal, State, Tribal or Local Environmental Clean-Up, Restoration, Corrective Action Regulations Not Listed Above (identify)

3. UST GASOLINE TANKS - NO FURTHER REMEDIATION LETTER ATTACHED
4. UST PETROLEUM SOLVENT TANKS -
NO FURTHER REMEDIATION LETTER ATTACHED
NORTHERN ENVIRONMENTAL



ILLINOIS ENVIRONMENTAL PROTECTION AGENCY

1021 North Grand Avenue East, P.O. Box 19276, Springfield, Illinois 62794-9276

Mary A. Gade, Director

217/782-6762

MAR - 1 1999

CERTIFIED MAIL

P344337975

Mr. John Spomar, Jr.
Norco Cleaners, Inc.
1320 E. Dolton Ave.
Dolton, IL 60419

Re: LPC #0310695024 -- Cook County
Dolton/Norco Cleaners, Inc.
1320 East Dolton Ave.
LUST Incident No. 931754
LUST Technical File

Dear Mr. Spomar:

The Illinois Environmental Protection Agency ("Illinois EPA") has reviewed the correspondence submitted for the above-referenced incident. This information was dated August 14, 1998; was received by the Illinois EPA November 9, 1998; and was prepared by Site Environmental Services, Inc.

The Corrective Action Completion Report and the Professional Engineer Certification submitted pursuant to 35 Illinois Administrative Code Part 731 indicate that remediation has been successfully completed.

Based upon the certification by David G. Yacko, a Registered Professional Engineer of Illinois, and based upon other information in the Illinois EPA's possession, your request for a no further remediation determination is granted under the conditions and terms specified in this letter.

Issuance of this No Further Remediation Letter ("Letter"), based on the certification of the Registered Professional Engineer, signifies that: (1) all statutory and regulatory corrective action requirements applicable to the occurrence have been complied with; (2) all corrective action concerning the occurrence has been completed; and (3) no further remediation concerning the occurrence is necessary for the protection of human health, safety and the environment. This Letter shall apply in favor of the following persons:

1. John Spomar, Jr.;
2. Norco Cleaners, Inc., the owner and operator of the USTs;
3. Any parent corporation or subsidiary of the owner or operator of the USTs;



August 31, 2000

3211 Arnold Lane
Northbrook, Illinois 60062
847-562-8577
888-680-8101
Fax 847-562-8552

Performance Track Information Center
2067 Massachusetts Avenue
Cambridge, MA 02140

Project No: 05-1408-0029

RE: NORCO CLEANERS, INC.
1320 East Dolton Avenue
Dolton, Illinois

Dear Sir or Madam:

Dr. John Spomar of Norco Cleaners asked us to provide you information in regards to the subject site's remediation status. We have been retained by Norco Cleaners as their environmental consultants to conduct remedial investigation and to implement corrective action to clean up the site. All the necessary steps have been completed to receive "No Further Remediation" letter from Illinois Environmental Protection (ILEPA).

On behalf of Norco Cleaners, we have submitted a report on *Tiered Approach to Corrective-Action objectives Agreement* to the ILEPA. A copy of the document except figures and tables is attached for your review. The submission of the document to ILEPA is the last task for the agency to review in order to provide "No Further Remediation" letter to the owner.

We trust the information will help in completing your process for Norco Cleaners. Please feel free to contact us if you have any questions.

Sincerely,

Bob C. Soni, P.E.
Eastern Regional Director

Cc: Dr. John Spomar- Norco Cleaners

ILLINOIS STAR PROGRAM INFORMATION
NORCO CLEANERS INC. 1999

ANNUAL DRYCLEANING 319,900 POUNDS 1999 (decrease 17,700 lbs)
ANNUAL WETCLEANING 681,460 POUNDS 1999 (increase 2,400 lbs)
TOTAL POUNDS 1,001,360 POUNDS (decrease 2400 lbs)
GARMENTS WETCLEAN 308,460 POUNDS (increase 12,500)
COMMERCIAL WETCLEAN 373,000 POUNDS (NON GARMENTS) (decrease
10,100 lbs)

TRADITIONAL SOLVENT MILEAGE 319,900 divided by 2005 GALLONS EQUALS
159.55 POUNDS PER GALLON (increase 40.05 lbs)

ANNUAL GARMENTS & COMMERCIAL WET CLEAN GARMENTS ADJUSTED
SOLVENT MILEAGE IS 628,360 POUNDS ALTERNATIVE divided by 2005
GALLONS IS 313.40 POUNDS PER GALLON (increase 91.10 lbs)

ANNUAL PETROLEUM SOLVENT USED PRIOR TO 1984 12000 GALLONS
INSTALLED PETROMISERS

ANNUAL PETROLEUM SOLVENT USED 6000 GALLONS 1994 1993 1992
ANNUAL PETROLEUM SOLVENT USED 4000 GALLONS 1995
ANNUAL PETROLEUM SOLVENT USED 4000 GALLONS 1996

ANNUAL PETROLEUM SOLVENT USED 2500 GALLONS 1997
ANNUAL PETROLEUM SOLVENT USED 2825 GALLONS 1998
ANNUAL PETROLEUM SOLVENT USED 2005 GALLONS 1999
1998 67% OF TOTAL WORK IS WET CLEANED
1998 29% OF ALL GARMENTS PROCESSED IS WET CLEANED

1999 68% OF TOTAL WORK IS WET CLEANED
1999 31% OF ALL GARMENTS PROCESSED IS WET CLEANED

ILLINOIS STAR PROGRAM INFORMATION
NORCO CLEANERS INC. 1998

ANNUAL DRYCLEANING 337,600 POUNDS 1998
ANNUAL WETCLEANING 679,060 POUNDS 1998
TOTAL POUNDS 1,016,660 POUNDS
GARMENTS WETCLEAN 295,960 POUNDS
COMMERCIAL WETCLEAN 383,100 POUNDS (NON GARMENTS)

TRADITIONAL SOLVENT MILEAGE 337,600 divided by 2825 GALLONS EQUALS
119.50 POUNDS PER GALLON

ANNUAL GARMENTS & COMMERCIAL WET CLEAN GARMENTS ADJUSTED
SOLVENT MILEAGE IS 633,560 POUNDS ALTERNATIVE divided by 2825
GALLONS IS 222.30 POUNDS PER GALLON

ANNUAL PETROLEUM SOLVENT USED PRIOR TO 1984 12000 GALLONS
INSTALLED PETROMISERS
ANNUAL PETROLEUM SOLVENT USED 6000 GALLONS 1994 1993 1992
ANNUAL PETROLEUM SOLVENT USED 4000 GALLONS 1995
ANNUAL PETROLEUM SOLVENT USED 4000 GALLONS 1996

ANNUAL PETROLEUM SOLVENT USED 2500 GALLONS 1997
ANNUAL PETROLEUM SOLVENT USED 2825 GALLONS 1998

1998 67% OF TOTAL WORK IS WET CLEANED
1998 29% OF ALL GARMENTS PROCESSED IS WET CLEANED

ILLINOIS STAR PROGRAM INFORMATION
NORCO CLEANERS INC.

ANNUAL DRYCLEANING 285,600 POUNDS 1997
ANNUAL WETCLEANING 560,400 POUNDS 1997
TOTAL POUNDS 846,000 POUNDS
GARMENTS WETCLEAN 243,960 POUNDS
COMMERCIAL WETCLEAN 316,440 POUNDS (NON GARMENTS)

TRADITIONAL SOLVENT MILEAGE 285,600 divided by 2500 GALLONS EQUALS
114 POUNDS PER GALLON

ANNUAL GARMENTS & COMMERCIAL WET CLEAN GARMENTS ADJUSTED
SOLVENT MILEAGE IS 529,560 POUNDS ALTERNATIVE divided by 2500
GALLONS IS 212 POUNDS PER GALLON

ANNUAL PETROLEUM SOLVENT USED PRIOR TO 1984 12000 GALLONS
INSTALLED PETROMISERS

ANNUAL PETROLEUM SOLVENT USED 6000 GALLONS 1994 1993 1992
ANNUAL PETROLEUM SOLVENT USED 4000 GALLONS 1995
ANNUAL PETROLEUM SOLVENT USED 4000 GALLONS 1996

ANNUAL PETROLEUM SOLVENT USED 2500 GALLONS 1997

1997 66% OF TOTAL WORK IS WET CLEANED
1997 29% OF ALL GARMENTS PROCESSED IS WET CLEANED

SAFETY & ENVIRONMENTAL COMPLIANCE CONSULTANTS, INC.

OSHA, EPA, Health and Safety Compliance Specialists

October 3, 1999

To: The Customer of Norco Cleaners, Inc.

From: Henry W. D. Parker, President
Safety & Environmental Compliance Consultants, Inc.

I am writing at the request of our client Norco Cleaners of Dolton, IL.

Norco Cleaners has been a client of Safety & Environmental Compliance Consultants, Inc. since 1994 and we visit the Norco plant often.

Mr. Spomar is operating in compliance with OSHA and EPA regulations that apply to the Drycleaning and Laundry industry. We have provided and continue to provide the company with employee training in the following OSHA and EPA required programs. Norco Cleaners has been inspected by the Illinois EPA and has passed all of their requirements for permits and operation.

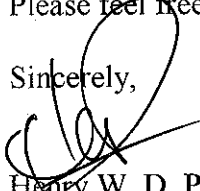
Hazard Communication Standard and MSDS Management
Bloodborne Pathogens Standard
Control Of Hazardous Energy
Fire and Emergency Evacuation Planning
Respirator Training Standard
Personal Protective Equipment Standard
Resource Conservation and Recovery Act Requirements

As part of our contract with the facility we perform both surprise and scheduled audits of the facility to keep up with the safety as well as environmental management. Norco Cleaners has recently attained the status of Gold Star Cleaner, in the Star Drycleaner Recognition program. The Norco plant is the first such designated in the state.

Because, John and Paul Spomar operate their plant and business at such a high level of compliance you can be assured as a customer of Norco Cleaners that you are protected from harm or work stoppages caused by Norco Cleaners or its employees.

Please feel free to contact us to discuss specifics of our involvement.

Sincerely,



Henry W. D. Parker, President
S&ECC, Inc.

Certified Environmental Drycleaner

THE INTERNATIONAL FABRICARE INSTITUTE

through the Council for Environmental Certification has conferred upon

Paul T. Spomar

the designation of

CERTIFIED ENVIRONMENTAL DRYCLEANER, CED

for having fulfilled the conditions of eligibility and passed the required examination.

THIS CERTIFICATE ISSUED ON:

October 31, 1998

Valid through October 2001

Mary Seabrook
Director of Education

Lois S. D.
Executive Vice President



INTERNATIONAL FABRICARE INSTITUTE.
The Association of Professional Drycleaners and Launderers
12251 Tech Road, Silver Spring, Maryland 20904



We hereby commend

Those Cleaners

*for participating in the Clean Break project
conducted in 1997*

Mary A. Gade

Mary A. Gade, Director
Illinois Environmental Protection Agency



Norm Sims

Norm Sims, Director
Illinois Department of Commerce and Community Affairs

Together, we can protect and enhance the environment of Illinois.

ACHIEVEMENT

ILLINOIS DRYCLEANER

STAR RECOGNITION PROGRAM™

Norco Cleaners

1320 E. Dolton Ave.

Dolton, IL 60419

Not Valid After

November 30, 2001

Has achieved a level of excellence commensurate with their efforts
to surpass required regulations to protect the environment.

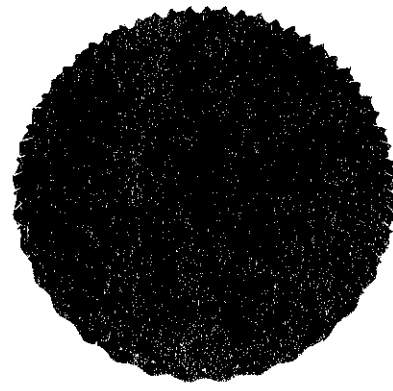
ILLINOIS GOLD STAR DRYCLEANER™

Levels of Achievement:

Bronze, Silver & Gold Stars


Vince Picciola, President
Date 11-3-99


John Spomar, Task Force Chairman
Date 11-3-99



The Illinois Drycleaner Star Recognition Program™ Application

Application Instructions

1. Fill out all the sections that apply to you in Parts 1, 2 and 3.
2. Sign and date the bottom of page 2.
3. Make out your check for the appropriate amount to :

The Illinois Drycleaner Star Recognition Program.

4. Mail the completed application with your check to:

*The Illinois Star Drycleaner Recognition Program
Program Administrator
350 Houbolt Road, Suite 100
Joliet, IL 60431-8304*

Part 1. Basic Facility Information

Owner's name	
Facility manager's name (if different)	
Facility name (doing business as)	
Corporate name (if different than facility name)	
Daytime telephone number (include area code)	
Facility phone number (if different)	
Fax number (Include area code)	
Mailing address (Street, City, State and Zip Code)	
Facility Address (Street, City, State and Zip Code) (If different from mailing address)	
Trade association affiliation(s) (Please list all) (IFI/ISFA, KADA, MTSA, NCA or etc.)	
Participant in Illinois Clean Break Program?	<input type="checkbox"/> Yes <input type="checkbox"/> No

Part 2. Facility Category

☐ **Perc Drycleaning Facility.**

Do You Operate Drop Stores ☐ Yes ☐ No (If Yes attach list of supported dry stores to application)

☐ **Petroleum Drycleaning Facility.**

Do You Operate Drop Stores ☐ Yes ☐ No (If Yes attach list of supported dry stores to application)

☐ **Perc and Petroleum Drycleaning Facility.**

Do You Operate Drop Stores ☐ Yes ☐ No (If Yes attach list of supported dry stores to application)

☐ **Alternative Solvent Drycleaning Facility.**

Do You Operate Drop Stores ☐ Yes ☐ No (If Yes attach list of supported dry stores to application)

☐ **Dry Store.**

Name and Location of Wholesale Drycleaning Plant:

Note: If the facility making this application does wholesale drycleaning for independent dry or drop stores, each independent site must fill out an application with applicable fees and apply to the *Illinois Drycleaner Star Recognition Program™* naming the wholesale facility. An appropriate *Illinois Drycleaner Star™* certificate will then be sent to the independent dry store to be properly displayed as long as the wholesale facility maintains their proper status.

Part 3. Star Recognition Levels and Fees

☐ **Initial Pledge of Commitment Certificate** (\$35 Fee- Expires after six months)

☐ **Pledge of Commitment Extension** (\$35 Fee- One time extension that expires after three months)

☐ **Illinois Bronze Star Drycleaner™** (\$35 Fee- Expires after two years)

The applicant for this recognition level must have completed all of the requirements as listed on page three of this application and must submit with this application their traditional and adjusted solvent mileages*.

☐ **Illinois Silver Star Drycleaner™** (\$35 Fee- Expires after two years)

The applicant for this recognition level must have completed all of the requirements as listed on page four of this application and must submit with this application their traditional and adjusted solvent mileages*.

☐ **Illinois Gold Star Drycleaner™** (\$35 Fee- Expires after two years)

The applicant for this recognition level must have completed all of the requirements as listed on page four of this application, must check two of the boxes of item seven (7) on page four and must submit with this application their traditional and adjusted solvent mileages*.

☐ **Renewal for another two years for the Illinois Bronze Star Drycleaner™, the Illinois Silver Star Drycleaner™ or the Illinois Gold Star Drycleaner™.** (\$35 Fee)

The applicant for any level must submit with this application their updated traditional and adjusted solvent mileages*.

☐ **Dry or Drop Store Affiliation Certificate.** (\$35 Fee- Expires after two years)

*Traditional Solvent Mileage: _____ (Pounds per Gallon)

*Adjusted Solvent Mileage: _____ (Pounds per Gallon)

I certify that, to the best of my knowledge, all the information on this application is accurate and that my facility complies with all of the requirements of the level of recognition applied for. I also commit my drycleaning facility to maintain the qualifications for every level of recognition received by my facility during the two year period covered by my certificate.

Signature

Title

Date

Illinois Bronze Star Drycleaner™

1. The Drycleaner voluntarily joins the *Illinois Drycleaner Star Recognition Program™* focusing on Pollution Prevention and Regulatory Compliance and follows the *Illinois Drycleaner Star Recognition Program™* Code of Ethics.
2. The Drycleaner operates and maintains all equipment in accordance with environmental and work place safety regulations including but not limited to:
 - A. U.S. and Illinois Environmental Protection Agencies' regulations for air emissions, hazardous waste, wastewater, chemical spills and hazardous waste reporting including:
 - i) Obtaining a Clean Air Permit for all facilities using 360 gallons or more of perc per year.
 - ii) Installing the control equipment and following the record keeping, reporting and housekeeping requirements of the National Emission Standards for Hazardous Air Pollutants (NESHAP).
 - iii) Maintaining records of solvent purchased, leak detection inspections and repair activities.
 - iv) Managing all hazardous waste properly by obtaining a generator I.D. number, properly labeling waste containers and using a licensed special waste hauler.
 - v) Managing any waste water discharges to comply with discharge standards and/or local sewer use requirements
 - B. Occupational Safety and Health Administration (OSHA) worker safety regulations for hazard communication, air contaminants, personal protective equipment, eye wash stations, control of hazardous energy, asbestos, blood borne pathogens, general industry requirements and employee training requirements.
 - C. Provide employee training necessary to meet the requirements of the above sections A and B.
3. The Drycleaner publicly displays brochures and other literature on the *Illinois Drycleaner Star Recognition Program™*.
4. The Drycleaner provides the public containers for returning plastic garment bags and hangers and then properly recycle or, when appropriate, reuses those materials.
5. The Drycleaner responds openly and honestly within a reasonable time frame to questions by neighbors or customers regarding solvents and other materials used.
6. The Drycleaner agrees to strive to reduce the use of solvent, including maintaining and submitting records on traditional and alternative solvent mileage on a confidential basis for the industry's database as compiled by the ISFA. This mileage will be used by the participant to compare their progress from year to year and to compare their averages to the rest of the industry.**
7. The Drycleaner participates four hours annually in national, state, or regional *Illinois Drycleaner Star Recognition Program™* recognized continuing education seminars on environmental management, conservation or safety (4 CEU). Initially and thereafter once every three years, two of the four hours will be substituted with the two hour equivalent *Illinois Drycleaner Star Recognition Program™* In-House Tutorial and Evaluation at a cost of \$150.00 (2 CEU).

* If a drycleaner which is enrolled in the *Illinois Drycleaner Star Recognition Program™* becomes aware of non-compliance with any of the requirements in item 2, the drycleaner must notify the Illinois Environmental Protection Agency. If the drycleaner arranges to achieve compliance within an agreed upon period of time, the drycleaner will maintain their 'Star' status.

** **Traditional Solvent Mileage:** Pounds of clothes cleaned in traditional solvent divided by the gallons of traditional solvent used in the previous twelve months. (Excluding laundered shirts and clothes cleaned with approved alternative cleaning methods).

$$\text{Traditional Solvent Mileage} = \frac{\text{Total pounds of clothes cleaned in traditional solvent the previous 12 months}}{\text{Gallons of traditional drycleaning solvent used the previous 12 months}}$$

** **Adjusted Solvent Mileage:** Pounds of clothes cleaned in traditional solvent and by approved alternative cleaning methods divided by the gallons of traditional solvent used in the previous twelve months. (Excluding laundered shirts)

$$\text{Adjusted Solvent Mileage} = \frac{\text{Total pounds of clothes cleaned in traditional drycleaning solvent and by approved alternative cleaning methods the previous 12 months}}{\text{Gallons of traditional drycleaning solvent used the previous 12 months}}$$

Notes: At the present time, traditional solvents include perchloroethylene and all hydrocarbon based solvents. The mileage for non-traditional solvent drycleaners will be determined at a later date. Alternative cleaning methods currently include wet cleaning and CO₂. Other methods and solvents will be added as they are evaluated and approved by the *Illinois Star Program™* Steering Committee.

Illinois Silver Star Drycleaner™

1. The Drycleaner qualifies as a *Illinois Bronze Star Drycleaner™*.
2. The Drycleaner provides consumers re-useable cloth garment bags or uses garment packaging made from recycled materials.
3. The Drycleaner achieves an *Adjusted Solvent Mileage* of 400 lbs. of garments cleaned per gallon of traditional drycleaning solvent the previous 12 months. (See *Illinois Bronze Star Drycleaner™* item #6)
4. Drycleaner reduces the percentage volume processed with traditional solvents by achieving at least 15% of total volume processed with alternative cleaning methods. (excluding laundered shirts)
5. The Drycleaner or at least one person in management of the facility passes the Certified Environmental Drycleaner™ (CED) exam as offered by the International Fabricare Institute (IFI) or *Illinois Drycleaner Star Recognition Program™* recognized equivalent.
6. The Drycleaner conducts and keeps on record a self-administered *Illinois Drycleaner Star Recognition Program™* Compliance Audit.
7. The Drycleaner participates eight hours annually in state or regional *Illinois Drycleaner Star Recognition Program™* recognized continuing education seminars on environmental management, conservation or safety. (8 CEU)

Illinois Gold Star Drycleaner™

1. The Drycleaner qualifies as a *Illinois Silver Star Drycleaner™*.
2. The Drycleaner posts the *Illinois Gold Star Drycleaner™ Certificate* in a prominent place for the public to see the site's reduction in the usage of traditional drycleaning solvents.
3. The Drycleaner achieves an annual *Adjusted Solvent Mileage* of 600 lbs. of garments cleaned per gallon of traditional drycleaning solvent the previous 12 months. (See *Illinois Bronze Star Drycleaner™* item #6)
4. The Drycleaner reduces the percentage volume processed with traditional solvents by achieving at least 20% of the total volume processed with alternative cleaning methods.
5. The Drycleaner or at least one person in management of the facility has passed the Certified Professional Drycleaner™ (CPD) exam as offered by the International Fabricare Institute (IFI) or *Illinois Drycleaner Star Recognition Program™* recognized equivalent.
6. The Drycleaner completes a *Illinois Drycleaner Star Recognition Program™* Compliance Audit conducted by two *Illinois Drycleaner Star Recognition Program™* Certified Auditors.
7. The Drycleaner goes one step beyond by voluntarily choosing to do two of the following:
 - ☐ Reducing the of the amount of natural gas, electricity or any other fuels consumed.
 - ☐ Reducing the amount of water consumed.
 - ☐ Reducing the amount of solid waste generated.
 - ☐ Replacing various internally consumed items with re-useable or re-cycled content materials.
 - ☐ Suggesting to the industry and piloting new innovative procedures helpful to the environment.
 - ☐ The Drycleaner becomes either an *Illinois Drycleaner Star Recognition Program™* Certified Instructor, *Illinois Drycleaner Star Recognition Program™* Certified Speaker or *Illinois Drycleaner Star Recognition Program™* Certified Auditor.
 - ☐ The Drycleaner participates in environmentally beneficial community service projects such as:
 - ☐ Planting a tree on Arbor Day.
 - ☐ ISFA/KADA's Coats for Kids Program.

Frequently Asked Questions

What is the Illinois Drycleaner Star Recognition™ Program?

The *Illinois Drycleaner Star Program™* is a voluntary program designed to give drycleaners in Illinois recognition for being willing to do more than required by regulation to protect the environment. The program is also designed to give consumers a way of identifying drycleaners in their neighborhoods who are actively working at being more environmentally friendly. Savvy drycleaners will quickly realize the economic advantage of being an *Illinois Star Drycleaner™*.

Can I buy this program?

This program is not for sale. It is a program you enroll your plant in to receive recognition for your plant's environmental compliance. The drycleaner and the facility must meet specific performance criteria to earn each level of program recognition.

Who set the standard and who will oversee this program?

This program and the established industry standards is a voluntary partnership between representatives from the Citizens for a Better Environment (CBE), the Center for Neighborhood Technology (CNT), Illinois EPA Bureaus of Air, Water and Land, Illinois EPA Office of Small Business, Illinois EPA Pollution Prevention (P2), Illinois Department of Commerce and Community Affairs (DCCA), Illinois Department of Natural Resources Waste Management and Research Center (WMRC), industry allied trade representatives, industry service organizations including the Illinois State Fabricare Association (ISFA), the South Suburban Fabricare Association (SSFA), the Chicagoland Cleaners Association (CCA), the Midwest Textile Services Association (MTSA) and volunteer independent drycleaners. A steering committee of the above will monitor the program's policies and progress while the ISFA will be the day-to-day administrator of the program. The Illinois Clean-Up Fund Council has also recognized that drycleaners enrolled in this program meet the fund's requirements for environmental compliance.

How are the Drycleaners Ranked?

Drycleaners and their facility are ranked on a three step scale, *Illinois Bronze Star™*, *Illinois Silver Star™* and *Illinois Gold Star™*. Each step builds on the previous step's requirements. The drycleaner and the facility must meet specific performance criteria to earn each level of program recognition.

How long does this recognition last?

Recognition certificates are awarded monthly and last for two calendar years. The expiration date of an certificate awarded on May 7th, 2000 will expire on May 31, 2002. After expiration, the drycleaner must then re-apply.

What will it cost a drycleaner for this program?

The initial facility application is \$35 and is good for six months. The facility must then submit a new application for the next and each subsequent level and each of those applications have a \$35 fee which is good for two years. The cost of educational requirements varies from no cost as with certain regional town hall meetings to the cost of dinner at regional association meetings. Associations and your allied trades plan to provide you with these educational programs at reduced rates or at no cost to you when you subscribe to their services.

For more information or an application contact:

The Illinois Star Drycleaner Recognition Program™
Program Administrator
350 Houbolt Road Suite 100 ~ Joliet, IL 60431-8304
815-729-0137 Voice ~ 815-729-0152 FAX ~ fabricare@ameritech.net

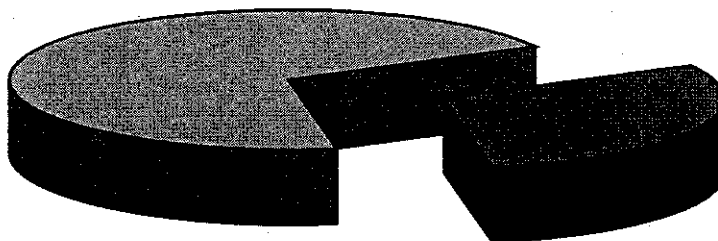


Illinois Star
Drycleaner Program
c/o Program Administrator
350 Houbolt Road
Suite 100
Joliet, IL 60431-8304
(800) 462-4732
(815) 729-0137
(815) 729-0152 Fax

Visit the Star Program Web
Site on the Net at:
www.stardrycleaner.org

Drycleaning Plant Compliance Requirements

OSHA &
Other Require-
ments
70%



EPA/
NESHAP
Require-
ments
30%

Your Application is Enclosed

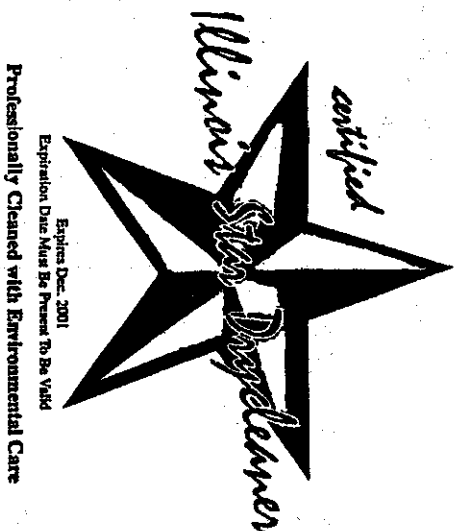
The **Illinois Drycleaner Star Recognition Program™** is a voluntary program designed to give drycleaners in Illinois recognition for being willing to do more than required by regulation to protect the environment. A core group of drycleaners has been working on this program for now over three years. The first six drycleaners were recognized in August of 1998 and many other drycleaners have been recognized since then.

This program is designed to give consumers a way of identifying those drycleaners in their neighborhoods who are actively working to be environmentally friendly and willing to go further than what is just required by law. It is important to know that drycleaners like you, small to large, have been working as part of the steering committee for this program from the very beginning. This was to make sure that the interests of all drycleaners in Illinois have been protected and well represented in this program.

The basic level of recognition, the **Illinois Bronze Star Drycleaner™**, requires little more than what is currently required of all drycleaners by law along with several easy to achieve educational and record keeping requirements.

*“Savvy
drycleaners
will quickly
realize the
economic
advantage of
being ... (in)
this program”*

ILLINOIS DRYCLEANER STAR RECOGNITION PROGRAM



ILLINOIS DRYCLEANER STAR RECOGNITION PROGRAM is a voluntary program designed to give recognition to Illinois drycleaners for being willing to do more than required by regulation to protect the environmental and worker safety.

CONSUMER ALERT: The program is also designed to give consumers a way to identify neighborhood drycleaners who are actively working at being more environmentally friendly.

PARTNERSHIP: This program is a voluntary partnership between representatives from the Illinois State Fabricare Association, Illinois EPA, Center for Neighborhood Technology, Illinois Department of Commerce and Community Affairs and Citizens for a Better Environment.

WHY? The environment we live in must be preserved for future generations. The Drycleaner involved in this program is interested in your future world. It is recommended that the consumer look for a Drycleaner that is willing to spend time and money for the benefit of all the inhabitants of our local and global community.

WHO? Look for the Drycleaner with the Illinois Drycleaner Star Recognition Program window logo and their certified level of achievement on display.

VALUE? Participating Star Drycleaners will offer discounts from time to time. Discounts may vary with participating Star Cleaners.

Any questions call: 1-800-462-ISFA

.....
\$5.00 Discount \$5.00 Discount

PRE PAID PRE PAID

on a \$20 incoming soiled on a \$20 incoming soiled
drycleaning order for the drycleaning order for the
month of July, 2000 month of January, 2000

Not valid with any other coupon, discount or offer. Not valid with any other coupon, discount or offer.

.....
\$5.00 Discount \$5.00 Discount

PRE PAID PRE PAID

on a \$20 incoming soiled on a \$20 incoming soiled
drycleaning order for the drycleaning order for the
month of August, 2000 month of February, 2000

Not valid with any other coupon, discount or offer. Not valid with any other coupon, discount or offer.

.....
\$5.00 Discount \$5.00 Discount

PRE PAID PRE PAID

on a \$20 incoming soiled on a \$20 incoming soiled
drycleaning order for the drycleaning order for the
month of September, 2000 month of March, 2000

Not valid with any other coupon, discount or offer. Not valid with any other coupon, discount or offer.

.....
\$5.00 Discount \$5.00 Discount

PRE PAID PRE PAID

on a \$20 incoming soiled on a \$20 incoming soiled
drycleaning order for the drycleaning order for the
month of October, 2000 month of April, 2000

Not valid with any other coupon, discount or offer. Not valid with any other coupon, discount or offer.

.....
\$5.00 Discount \$5.00 Discount

PRE PAID PRE PAID

on a \$20 incoming soiled on a \$20 incoming soiled
drycleaning order for the drycleaning order for the
month of November, 2000 month of May, 2000

Not valid with any other coupon, discount or offer. Not valid with any other coupon, discount or offer.

.....
\$5.00 Discount \$5.00 Discount

PRE PAID PRE PAID

on a \$20 incoming soiled on a \$20 incoming soiled
drycleaning order for the drycleaning order for the
month of December, 2000 month of June, 2000

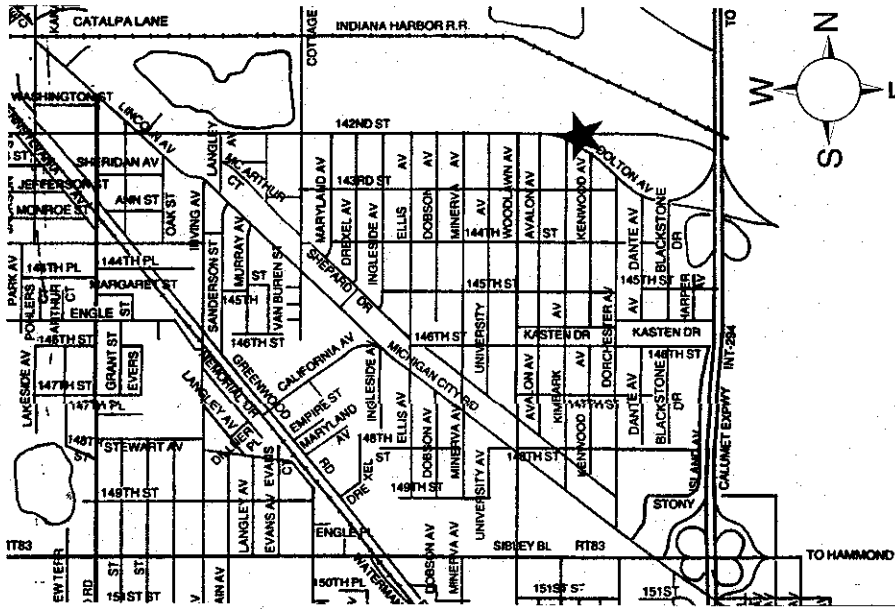
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CERTIFIED ENVIRONMENTAL DRYCLEANER

Norco Cleaners Inc. has three staff personnel that have taken and passed an exam offered by the International Fabricare Institute in cooperation with the Illinois EPA, OSHA and other government agencies. John Spomar Jr., Paul Spomar, Eric Spomar.

MEMBERSHIP COUNTS FOR YOU TOO

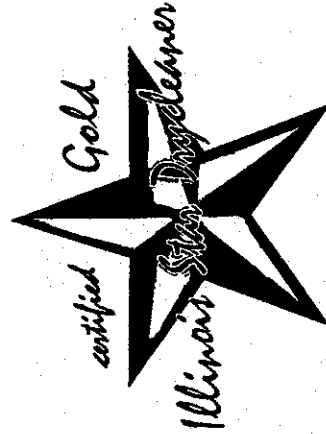
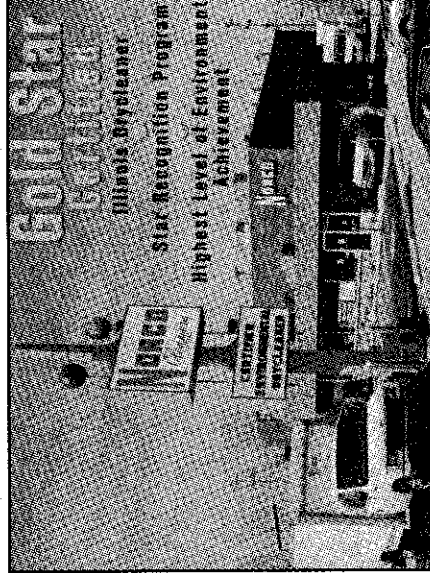
We feel that membership in organizations is important to our future as well as yours. The following logo's introduce you to the extra support our business needs to be a leader in the industry.



★ Norco Cleaners
1320 E. Dolton Ave.
Dolton, IL 60419

NORCO

Cleaners
INC.



STORE HOURS
6:30 a.m. to 3:00 p.m.
Monday thru Saturday

1320 EAST DOLTON AVE. • DOLTON, IL 60419-13
PHONE (708) 841-6220 • FAX (708) 841-6222

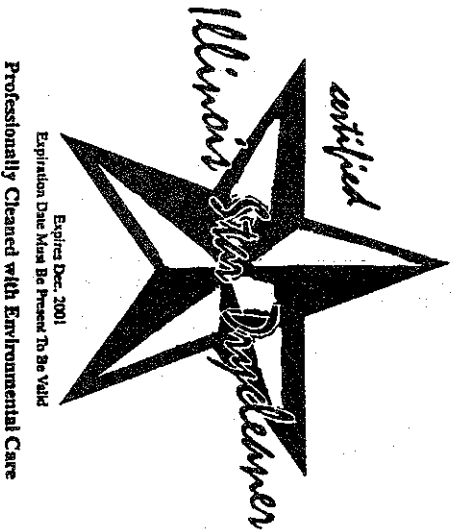
CONSULTANT ON RETAINER

Norco has retained the services of Safety & Environmental Compliance Consultants, Inc. to ensure the safety of its employees, customers, the community, and Americans everywhere. 1.800.900.0196

OWNERS DECLARATION

John Spomar Jr., President, Paul Spomar, Vice President, Dorothy Spomar, Secretary/Treasurer and the third generation are committed to keeping a clean environment while providing services to the commercial community as well as the local customer.

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COMMERCIAL TEXTILE SERVICES

- On-call service
- Scheduled Route Service
- Free Pickup & Delivery
- Free Estimate

DRAPERY CLEANING

Remove and Rehang
24 hour service available

SPECIALTY ITEMS

LAUNDRY - selective items
UNIFORM CLEANING
BED SPREADS / BED DUSTERS
PILLOWS - sanitized and new ticking
BLANKETS - individually packaged
BANQUET TABLE SKIRTING
CHAIR COVERS
TABLE COVERS - perma press

HEALTH CARE SERVICES CUBICLE CLEANING

remove and rehang available
pick-up and delivery
LABORATORY JACKETS
BLOODBORNE PROGRAM

RESTORATION SERVICES

Fire, Smoke, Water Damage
Insurance Projects

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FAMILY BUSINESS

Call for service:

Paul Spomar
John Spomar Jr.
Eric Spomar
Timothy Spomar
John Spomar III

VOTED

First Place Illinois
Drycleaner of the year 1999
by Allied Trades

ENVIRONMENTAL ACHIEVEMENTS

Bronze Star Level - audited
Silver Star Level - audited
Gold Star Level - audited
ISO 14001 Self Certified

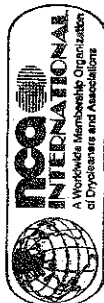
Phone: 888.NORCO88

FAX: 708.841.6222

e-mail: spomar1@aol.com

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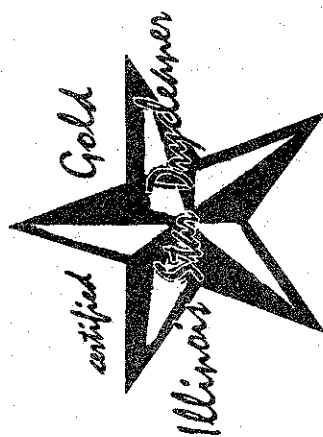
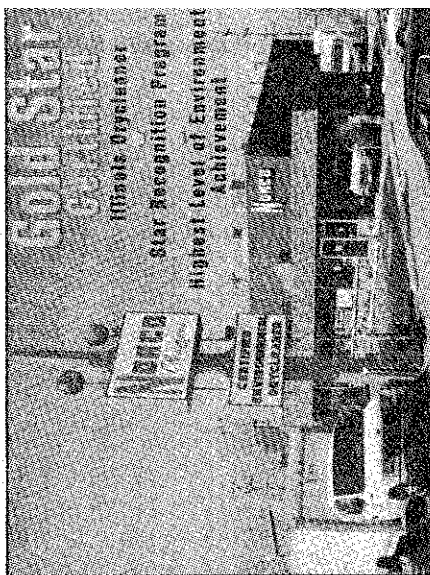
MEMBER
CHICAGO &
NORTHERN ILLINOIS



National Coalition of
Petroleum Dry Cleaners



International Fabricare Institute



STORE HOURS

6:30 a.m. to 3:00 p.m.
Monday thru Saturday

1320 EAST DOLTON AVE. • DOLTON, IL 60419-131
PHONE (708) 841-6220 • FAX (708) 841-6222

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